

March 18, 2021

DIC Corporation

Notification Regarding Temporary Suspension of ISO 9001 Certification for the Chiba and Hokuriku Plants

Tokyo, Japan—DIC Corporation sincerely apologizes for any inconvenience to customers and other related parties arising from improprieties in type testing of foam fire extinguishing agent *MEGAFOAM IH-101-5*, which was announced in a press release (in Japanese) on September 4, 2020. The Company is currently in the process of replacing this product with a new type-approved alternative.

In connection with the aforementioned improprieties, a special audit of DIC's Chiba and Hokuriku plants (located in Chiba, Chiba Prefecture, and Hakusan, Ishikawa Prefecture, respectively) was conducted by Lloyd's Register Quality Assurance Ltd. (LRQA) Based on audit results, LRQA notified DIC of the temporary suspension of ISO 9001:2015 and JIS Q 9001:2015 certification for the two plants effective March 18, 2021, as shown below.

DIC takes these audit results seriously. The Company pledges to take corrective actions to improve its quality management system, as well as to prevent recurrence, to ensure the prompt reinstatement of certification and restore customers' trust.

The Company deeply regrets any anxiety or trouble to customers and other related parties caused by this development.

Content of notification

Temporary suspension of ISO9001:2015 certification at the Chiba and Hokuriku plants

Effective date of temporary suspension

March 18, 2021

Details

Decision	The entire scope of the following certification will be temporarily suspended as of March 18, 2021.
Applicable standards	ISO 9001:2015/JIS Q 9001:2015
Certified Registration organization	1. DIC Corporation Hokuriku Plant (Registration number : ISO 9001 - 0076778) 2. DIC Corporation Chiba Plant (Registration number : ISO 9001 - 0077376)
Scope of certification	1. Management of design & development, and manufacture of synthetic resins and related products such as Polyurethane resins, Polyester resins, Acrylic

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	<p>copolymer resins, Alkyd resins, Plasticizers, Fluorocarbons and Chemical coatings.</p> <p>2. Research, development and manufacture of synthetic resins, their compounds, chemical materials, health food products and food additives.</p>
Reasons given	<p>As a result of the special review, the fact of intentional misconduct was confirmed for a foam extinguishing agent, a product within the scope of certification.</p>

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For more information, please contact the Corporate Communications Department of DIC Corporation at +81-3-6733-3033 or dic-press@ma.dic.co.jp. For customer inquiries, please contact your sales group.